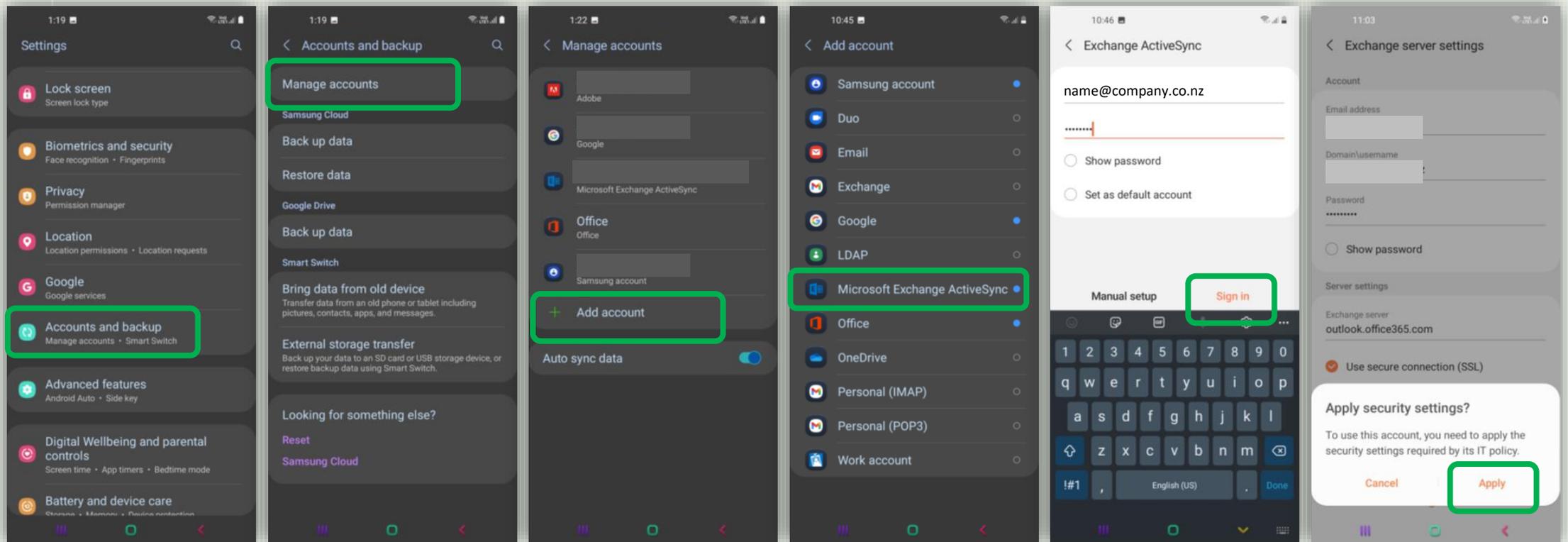


# How to update your mail account on Android

## Instruction

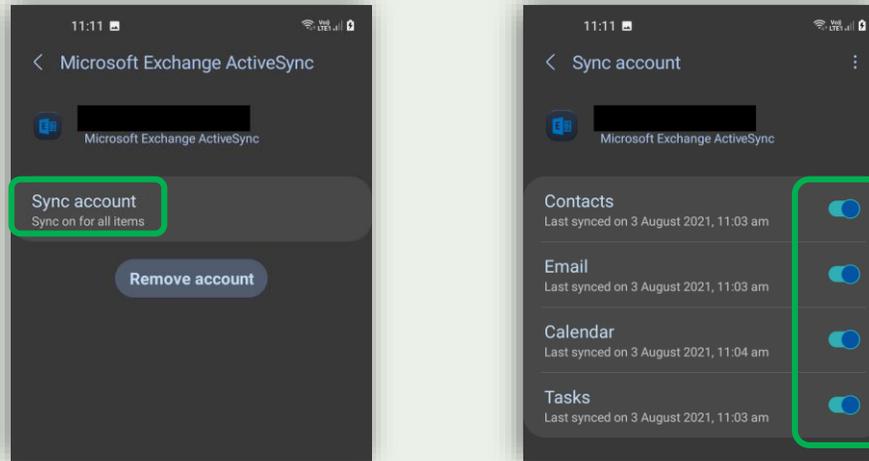
1. Go To *Settings* > *Accounts and Backup* > *Manage Accounts* > Click on your Exchange account email address > Select 'Remove Account' You will receive a confirmation prompt – select 'Remove account' again.
2. Go To *Settings* > *Accounts and Backup* > *Manage Accounts* > *Add Account* (See Step 7 for alternative Android device steps):



3. Select *Microsoft Exchange Activesync* account
4. Enter your new email password that was provided by email > Select *Sign In*

## Instruction

5. After selecting 'Sign In', when prompted to 'Apply Security Settings?', select 'Apply'.
6. You can set up which mailbox features you'd like to sync by selecting Settings > Accounts and backup > Manage Accounts > select your work email account > Sync account > Toggle on/off the features you would like (Contacts, Calendar etc.):



7. Different Android phones may have slightly different steps for navigating to the 'Add Account' option including:  
**Huawei:** *Settings > Users & accounts > Add account > Corporate*  
**Oppo:** *Settings > Accounts and Sync > Add account*  
**Vodafone:** *Settings > Accounts > Add account*
8. If you have any questions, or require any assistance, please contact the Helpdesk on 0800 323 484 – or email [support@zoomcloud.co.nz](mailto:support@zoomcloud.co.nz)